



WARRANTY

VPI warrants that the VPI products, manufactured by VPI, will be free from defects caused by (i) the raw materials used in the production of VPI products and (ii) manufacturing workmanship during the manufacturing of VPI products for the following period after purchase:

Product:	Wall Base & Installation Accessories	Static Control Flooring	Vinyl Flooring (PRT)	Rubber Flooring (Decorative Slate & Hammered. Classic Raised Round & Square, Harsh Environment, Rolled, Stair Treads, Stringer/Riser)	Rubber Flooring (Sports Flooring)
Warranty:	1 year*	Electrical: Lifetime** Wear: 25 years * & ***	25 years * & ***	10 years*	5 years*

* Free from manufacturing defects related to manufacturing workmanship and materials.

** VPI Static Control Flooring is electrically warranted for the lifetime*** of the product to meet all requirements of ASTM F 150 or will perform according to test method ESD 7.1 at 25,000 ohms to 1,000,000 ohms for CONDUCTILE and 1,000,000 ohms to 1,000,000,000 ohms for STATMATE. The warranty shall only apply if such VPI products are installed with VPI adhesive and testing is completed using VPI testing equipment and VPI test protocols. This warranty is void if the products are removed from the site of their original installation and if installation, environmental or other factors result in conductivity readings outside of the ranges listed above.

*** Warranted not to wear through for 25 years without the use of wax or glaze assuming average & typical foot traffic.

The foregoing warranties are exclusive and are in lieu of any other warranty, expressed or implied, including but not limited to any implied warranty of merchantability, fitness for a particular purpose, or patent or other intellectual property right infringement. Without limiting the generality of the foregoing, such warranties do not cover: (i) workmanship of installation; (ii) dissatisfaction, problems or damage due to installation and/or maintenance other than as recommended by VPI (recommended installation and maintenance instructions are available from VPI at Buyer's request); (iii) reduction in gloss from use; (iv) shading, checker boarding, gloss variation, or high edges resulting from improper installation or inadequate initial maintenance after installation and prior to use; (v) damage due to accidents, gouges, scuffs, scratches or indentations; (v) dissatisfaction, problems or damage due to irregularities caused by sub floor, including but not limited to moisture, alkali, or hydrostatic pressure in sub floor; or (vi) "seconds," "substandard," "irregulars," or "off goods" which are sold by VPI strictly on an "as is" basis.

What to Do If a Defect is Suspected

Any suspected product defects should be reported to VPI immediately upon detection via phone. Installation should not commence if a suspected defect is detected prior to installation or installation should be immediately halted if a defect is suspected during installation. Commencement of installation or continued installation after a defect is suspected will void the VPI warranty.

Making a Warranty Claim

All claims must be made in writing and sent to VPI Corporation, 3123 S.9th Street, PO Box 451, Sheboygan, Wisconsin 53082-0451 U.S.A.. All warranty claims must include representative samples of the defective product. (Photographs alone are not sufficient to make a warranty claim). VPI reserves the right to accept or reject any such claim in whole or in part. Shipping costs are at the sender's expense until a warranty claim is accepted in writing by VPI at which time VPI will credit the cost of shipping. However, no VPI product should ever be returned to VPI without prior written approval from the VPI Customer Service Department regarding what needs to be returned and how.

Limitation of Remedies and Damages

VPI's liability and Buyer's exclusive remedy hereunder will be limited solely to repair or material replacement exclusively at VPI's option. With respect to the VPI products returned to VPI in conformity with the terms of the claims procedure detailed above. VPI will not be liable under any circumstance for consequential or incidental damages, including but not limited to any and all directly & indirectly related labor costs, inspection costs, maintenance and maintenance material costs, the cost of removal and disposal, shipping & logistical costs, the cost of re-installation, travel and board costs, or lost profits resulting from any VPI warranty claim. that is the use of or inability to use the articles or from the articles being incorporated in or becoming a component of any other article.

Failure to use VPI branded adhesive voids the VPI warranty and any adhesives or other such products not manufactured by VPI Corporation will only be warranted if such products are deemed defective and warranted by originating manufacturer.

No person, including any representative, employee or agent of VPI Corporation, is authorized to assume on behalf of VPI Corporation, any liability or responsibility in addition to or different from that described above. Any and all representations, promises, warranties, or statement that are in addition to or different from the terms set out above are of no force or effect.